

Statement from Flipkart with regard to the unfortunate incident with our delivery agent:

October 1, 2024: We are deeply saddened by this unfortunate incident with our delivery agent, and our thoughts are with his family at this difficult time. We are in touch with the delivery agent's family and our utmost priority is ensuring we can provide them with all possible support. In addition, we are working with the law enforcement authorities as they conduct their investigation and will continue to seek updates on the matter.

At Flipkart, the safety of all employees, directly or indirectly employed by us, is paramount; we take several steps to ensure their safety. We consistently identify potential risks and devise proactive measures to safeguard delivery agents by initiating precautionary measures combined with strict policies (including Doorstep Safety Protocols, Safety Training, and Emergency Response System via an SOS Mobile Application).